DATASHEET

Managed Protection Security Suite (MPSS)

Expert management for your
Generation 7 or Generation 8 firewall.

As more and more business is conducted online, the risk of cyber threats keeps growing. Small businesses aren't immune; in fact, a recent study showed 43% of all cyber attacks targeted small businesses, making cybersecurity a crucial business need. Firewalls are an essential cybersecurity tool, but they require monitoring and management. Maintaining active firewall management can be challenging even for organizations that have dedicated IT security teams; truly active firewall management can eat up hours that are better spent on more strategic tasks.

SonicWall firewalls provide best-in-class threat protection for businesses of all sizes, as well as home offices and IoT devices, the Managed Protection Security Suite (MPSS) makes this firewall protection even easier. MPSS adds expert firewall monitoring, sending automated notifications to the customer or service provider if the firewall has gone offline or if the configuration has been changed locally. It also provides firewall configuration management. The SonicSentry team will deploy critical firmware updates and vulnerability patches for you, after scheduling a time to do so. They will deploy new features and other firewall configuration changes at your request, and they'll let you know if any of your requested changes would bring the firewall out of compliance with best practices. MPSS customers also enjoy enhanced support, offered by the SonicSentry team.

Key Benefits:



Always know the state of your firewall
Get 24/7 automated alerts for firewall events, including going offline or being changed locally, so you can ensure your firewall is always giving the protection you expect.



Never miss a critical update
The SonicSentry team will notify you when a critical firmware update or vulnerability patch needs to be applied and will work with you to schedule a time to apply the updates. We'll never make changes to your firewall without notifying you and receiving consent.

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24x7 Enhanced Support

The MPSS bundle gives you 24/7 support provided by the SonicWall Managed Security Services team.



30 day reporting and analytics

With the MPSS bundle, you get reporting and analytics for 30 days, giving you a clearer picture of what's been going on with your firewall. It can also help you meet certain cyber insurance and other requirements.



Firewall configuration change management

You can submit requests to the SonicSentry team for them to apply new feature updates or other configuration changes to your firewall. The team will let you know if the change you're requesting will pull the firewall out of compliance with best practices.



Health Checks and Security Assessment Reports

The SonicSentry team will provide monthly firewall health checks so you know exactly how your devices align to best security practices. The team also provides security assessments, which show the threats your firewall is defending against and productivity data of the top websites and apps being used on your network.



$200,000 Embedded Cyber Warranty

Customers with MPSS on qualifying devices enjoy an embedded $200,000 cyber warranty, backed by Cysurance. This warranty provides additional peace of mind by helping with business expenses during a covered cyber event. This warranty may increase if the customer has other cybersecurity solutions from SonicWall.

SonicWall, Inc.

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